

2025 SCOUT & PARENT GUIDE

PREP

Trail's End App

New Scouts: download & register

Use your zip code or Trail's End Unit Code



· Families can use the same email for multiple accounts, but each Scout needs their own account Returning Scouts: download or update, and use your 2024

username Families: login to all Scout accounts and easily switch accounts by tapping the arrows at the top of the app dashboard

https://qrco.de/trails-end

Explore the App

- Set your goal on the dashboard
- Customize your online fundraising page
- . Sign-up for storefront shifts
- View site instructions for store / setup details Watch storefront videos on Training page

Practice Your Sales Pitch

(first name only!) and I'm earning my way "Hi, my name is _ (goal for your funds)! Can I count on your support? to

My favorite flavor is (pick one!). If you don't have cash, don't worry, we prefer credit card!'

Remember! NEVER, NEVER, NEVER ask customers to buy popcorn. If you cannot remember your sales pitch, say, "Will you help me go to Camp?" Even if the customer says no, always say, "Thank you" and "Have a good day.

Sales Tips

- Follow the Guide to Safe Scouting at all times Make a list of family & friends to ask
- Sell individually at storefronts with your parent
- Wear your field uniform Join the Trail's End Scout Parents Community on Facebook for best practices & support

https://www.facebook.com/groups/TEScoutParents

Storefronts[™]

- Thank store managers & employees for supporting Scouting!
- Setup table near exit door, or where specified by store Enhance the shoppers' experience: do not pester or be overly .
- aggressive with customers Respect store equipment & merchandise
- Leave No Tracel

My Leader: Phone / Emai: For more information, visit our FAQs →



https://support.trails-end.com

Sales Methods

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- Storefronts: sign up and work shifts at high foot traffic locations (1 Scout per shift performs best)
- Online: share your page with family and friends via social, email, or text; products will be ship to them.
- Scout Sales: sell to family & friends in person

Record all sales in app, including donations

Set goal in the app & track your progress

Heroes and Helpers™: your customers can send products to

military troops, first responders & food banks, while still

supporting you! Follow-up with online customers who have not supported

Rewards

SELL

Best Practices

Choose the prizes you want by recording sales in the Trail's End App and collecting points towards eGift Cards!

- New eGift Cards*: Amazon, Target, Walmart,
- Prepaid Mastercard®, and morel Heroes and Helpers: 1.75 pts (credit & online), 1.5 pts (cash) Credit & Online: 1.25 pts
- Cash:1pt
- Each sale only accrues points in the applicable category above in which it will earn the most points
 Cash to Credit™: receive additional 0.25 points for every cash
- dollar converted to credit
- Points for Storefront cash converted are split among 0 Scouts working the store that day Scan QR code flyer to view storefront & online bonuses!

https://wh-wf-training.s3.amazonaws.com/2025%20Scout%20Rewards.pdf

Trail's End App - Credit Sales

Faster, safer, higher sales, & Trail's End pays all fees!

- NEW Tap-to-Pay: accept payments via contactless cards and smartphones - no hardware needed
- Square Bluetooth & magstripe readers are compatible Scouts can type cards manually or share orders with customers to checkout on their device

WRAP UP

- Promptly deliver undelivered orders
- Turn in cash to your leader Thank customers
- . Claim Rewards
- Choose the prizes you want with your eGift Card

Enjoy your Scouting year!

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